UNITED STATES DISTRICT COURT

DISTRICT OF NEVADA

JAMES COFFEE and PAMELA COFFEE,

Plaintiffs

V.

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WYNDHAM RESORT DEVELOPMENT CORP. and WORLDMARK, THE CLUB,

Defendants

Case No.: 2:20-cv-01352-APG-DJA

Order Granting in Part Motion to Dismiss with Leave to Amend

[ECF No. 23]

Plaintiffs James and Pamela Coffee sue defendants Wyndham Resort Development Corp. (Wyndham) and Worldmark, The Club (Worldmark) for claims related to a timeshare the Coffees purchased while on vacation in Las Vegas in 2015. They allege Wyndham sales 12 representatives made false representations during the sales pitch, including that the timeshare would appreciate in value, could be rented for a profit, could be easily resold, and that Wyndham would buy it back if necessary. The Coffees assert claims for unfair or deceptive acts in selling 15 time shares under Nevada Revised Statutes (NRS) § 119A.710, false advertising in connection 16 with the sale of real property under NRS § 207.171, deceptive trade practices under NRS 17 § 598.0915, fraud, and elder abuse under NRS § 41.1395.

Wyndham and Worldmark move to dismiss, arguing that the Coffees' claims are untimely. Alternatively, they argue the claims under § 207.171 and § 41.1395 must be dismissed because neither statute provides a private right of action. Finally, the defendants argue that the Coffees do not plead with particularity as required for claims sounding in fraud.

The parties are familiar with the facts, so I repeat them here only as necessary to resolve the motion. I grant in part the defendants' motion to dismiss, with leave to amend.

I. ANALYSIS

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A. Statute of Limitations

The defendants argue that it is apparent from the face of the amended complaint that the Coffees knew or should have known of their injuries shortly after they purchased the timeshare in 2015. They argue the Coffees have strategically failed to allege the timing of facts, like when they asked Wyndham to buy back the timeshare or when their maintenance fees were raised. The defendants contend the Coffees may not rely on their allegation that they did not learn that Wyndham's representations were false until the spoke with their attorneys in 2019 because the test is not when the Coffees learned of their legal theories, but when they knew or should have known of the facts underlying their claims.

The Coffees respond that their claims are not time-barred because they alleged in the amended complaint that they did not discover their claims until they consulted with attorneys in 13||2019. They also contend the defendants incorrectly assume facts about when they discovered certain information and those assumptions should not be considered at dismissal.

"A claim may be dismissed as untimely pursuant to a 12(b)(6) motion only when the running of the statute of limitations is apparent on the face of the complaint." *United States ex* rel. Air Control Techs., Inc. v. Pre Con Indus., Inc., 720 F.3d 1174, 1178 (9th Cir. 2013) (alteration and quotation omitted). A limitations period begins to run "from the day the cause of action accrued." Clark v. Robison, 944 P.2d 788, 789 (Nev. 1997). A cause of action generally accrues "when the wrong occurs and a party sustains injuries for which relief could be sought." Petersen v. Bruen, 792 P.2d 18, 20 (Nev. 1990); see also State ex rel. Dep't of Transp. v. Pub. Emps. 'Ret. Sys. of Nev., 83 P.3d 815, 817 (Nev. 2004) (en banc) ("A cause of action 'accrues' when a suit may be maintained thereon." (quotation omitted)). Nevada has adopted the

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discovery rule, and thus time limits generally "do not commence and the cause of action does not 'accrue' until the aggrieved party knew, or reasonably should have known, of the facts giving rise to the damage or injury." G & H Assocs. v. Ernest W. Hahn, Inc., 934 P.2d 229, 233 (Nev. 4||1997).

I deny the defendants' motion to dismiss on this basis because it is not apparent from the face of the complaint that the Coffees' claims are untimely. The defendants assume the Coffees must have discovered that the alleged representations were false in 2015. But nothing in the amended complaint makes that apparent. For example, it is not clear from the amended complaint when the Coffees' maintenance fees were first raised, when Wyndham refused to buy back the timeshare, when the Coffees tried to sell it, or when they could not profitably rent it.

B. Section 207.171

The defendants argue that there is no private right of action under § 207.171 because § 207.174 provides that any action must be brought by the Nevada Attorney General or a district attorney. The Coffees respond that courts in Nevada have allowed claims to proceed under 15 | § 207.171 and that false advertising under this section can be part of their claim under NRS § 119A.710.

Section 207.171 makes it unlawful to engage in false advertising in relation to selling an interest in real property. Section 207.174 provides that violations are punishable by a civil penalty, "which shall be recovered in a civil action brought in the name of the State of Nevada by the Attorney General or by any district attorney." See also NRS § 207.176 (stating that the "Attorney General or any district attorney may bring an action . . . to enjoin any violation"). Section 207.175 also criminalizes willful violations. No provision allows for a private right of action directly under § 207.171. See Chavez v. Wyndham Vacation Resorts, Inc., No. 2:20-cv01222-JCM-DJA, 2021 WL 619494, at *3 (D. Nev. Feb. 17, 2021); *Stewart v. Warner Bros.*, No. 2:12-cv-01875-PMP-GWF, 2013 WL 1249603, at *2 n.1 (D. Nev. Mar. 4, 2013), *aff'd sub nom. Stewart v. Warner Bros. Entm't*, No. 2:12-cv-01875-PMP-GWF, 2013 WL 1249599 (D. Nev. Mar. 25, 2013).

The Coffees argue that they can still enforce violations of § 207.171 under § 119A.710. That section makes it "unlawful to engage in methods of unfair competition or unfair acts in the offer to sell or sale of a time share." It then lists numerous types of unfair conduct, including "[a]ny act or practice considered an unfair method of competition or an unfair or deceptive act or practice under . . . NRS 207.171," among other statutes. Section 119A.475(2) provides a private right of action for a purchaser of a time share where the developer or agent who sold it violated Chapter 119A. Consequently, the Coffees may enforce § 207.171 through Chapter 119A. But they may not assert an independent claim directly under § 207.171. I therefore grant the defendants' motion to dismiss the claim under § 207.171. If the Coffees want to amend their complaint to clarify that false advertising under § 207.171 is another basis for their claim under Chapter 119A, they may do so.

C. Section 41.1395

The defendants argue that § 41.1395 does not create an independent claim for relief and instead is a means to recover enhanced damages under certain circumstances. The Coffees respond that Nevada courts have allowed plaintiffs to assert claims under § 41.1395.

Section 41.1395(1) provides that if "an older person or a vulnerable person suffers a personal injury or death that is caused by abuse or neglect or suffers a loss of money or property caused by exploitation, the person who caused the injury, death or loss is liable to the older person or vulnerable person for two times the actual damages incurred by the older person or

vulnerable person." As I have previously ruled, this statute "does not constitute an independent cause of action but rather is a provision for special damages." *Borenstein v. Animal Found.*, No. 3||2:19-cv-00985-APG-DJA, 2021 WL 1035100, at *7 (D. Nev. Mar. 17, 2021); see also Doe v. Clark Cnty. Sch. Dist., No. 2:15-cv-00793-APG-GWF, 2016 WL 4432683, at *13 (D. Nev. Aug. 18, 2016) (citing Findlay Mgmt. Grp. v. Jenkins, No. 60920, 2015 WL 5728870, at *2 (Nev. Sept. 28, 2015) (describing this statute as one for special damages that must be specifically pleaded under Nevada law)); Phipps v. Clark Cntv. Sch. Dist., 164 F. Supp. 3d. 1220, 1229 (D. Nev. 2016) (referring to this section as providing "enhanced damages"). Special damages must be pleaded. Fed. R. Civ. P. 9(g). Consequently, I grant the defendants' motion to dismiss in that § 41.1395 does not create an independent right of action. But I do not dismiss the special damages allegations. 11

D. Pleading with Particularity

The defendants argue that the Coffees' claims sound in fraud, so they must be pleaded with particularity under Federal Rule of Civil Procedure 9(b). They contend the amended 15 complaint fails to do so because it lumps the two defendants together without differentiating 16 which did what. They also assert that the amended complaint does not identify the sales representatives the Coffees spoke with, any information about the Coffees' attempts at renting or

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¹ The Coffees cite two trial court orders from Nevada state courts that they contend treat § 41.1395(1) as creating a private right of action. However, it is not clear to me that the trial courts did so. Rather, the defendants were liable on other claims and were liable for enhanced damages under § 41.1395(1). See Rosenberg v. Daigneau, No. A-19-788494-C, 2020 WL 3445173, at *3 (Nev. Dist. Ct. May 28, 2020); Indelicato v. Cimino, No. A-19-795953-B, 2019 WL 7838550, at *1 (Nev. Dist. Ct. Dec. 30, 2019). To the extent these courts concluded that § 41.1395(1) creates an independent right of action, I disagree because the Supreme Court of Nevada has described the statute as providing a form of special damages and has not characterized it as creating an independent private right of action. Findlay Mgmt. Grp., 2015 WL 5728870, at *2.

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selling the timeshare, details around Wyndham refusing to buy back the timeshare, when and by how much maintenance fees increased, or when the Coffees attempted but were unable to book rooms using the timeshare.

The Coffees respond that they have met Rule 9(b)'s requirements because they have alleged who made the misrepresentations, when and where those misrepresentations were made, and why those representations were false. They assert they do not have to allege the details that the defendants identify. They also contend that because some of that information (such as sales representatives' names) is within the defendants' exclusive control, they should be granted some leniency in the pleading standard. Further, they dispute that all of their claims sound in fraud. For example, their claim under NRS § 598.0918(2) requires them to show only that the defendants engaged in annoying, abusive, or harassing conduct in selling the timeshare. They alternatively request leave to amend if I find their claims are inadequately pleaded.

A properly pleaded complaint must provide "a short and plain statement of the claim showing that the pleader is entitled to relief." Fed. R. Civ. P. 8(a)(2); Bell Atl. Corp. v. Twombly, 15|| 550 U.S. 544, 555 (2007). The plaintiff must "give the defendant fair notice of what the . . . 16 claim is and the grounds upon which it rests." Mendiondo v. Centinela Hosp. Med. Ctr., 521 F.3d 17 | 1097, 1104 (9th Cir. 2008) (quotation omitted). While Rule 8 does not require detailed factual allegations, it demands more than "labels and conclusions" or a "formulaic recitation of the elements of a cause of action." Ashcroft v. Iqbal, 556 U.S. 662, 678 (2009) (quotation omitted). "Factual allegations must be enough to raise a right to relief above the speculative level." Twombly, 550 U.S. at 555. To survive a motion to dismiss, a complaint must "contain[] enough facts to state a claim to relief that is plausible on its face." *Iqbal*, 556 U.S. at 697 (internal quotation marks and citation omitted).

For fraud claims and claims sounding in fraud, Rule 9(b) requires a plaintiff to "state with particularity the circumstances constituting fraud." Fed. R. Civ. P. 9(b); *Vess v. Ciba-Geigy Corp. USA*, 317 F.3d 1097, 1103-04 (9th Cir. 2003). This means the plaintiff must allege "the who, what, when, where, and how of the misconduct charged." *Ebeid ex rel. United States v. Lungwitz*, 616 F.3d 993, 998 (9th Cir. 2010) (quotation omitted). Additionally, the plaintiff must allege "what is false or misleading about a statement, and why it is false." *Id.* (quotation omitted).

Further, "Rule 9(b) does not allow a complaint to merely lump multiple defendants together but requires plaintiffs to differentiate their allegations when suing more than one defendant and inform each defendant separately of the allegations surrounding his alleged participation in the fraud." *United States v. United Healthcare Ins. Co.*, 848 F.3d 1161, 1184 (9th Cir. 2016) (quotation omitted). Consequently, the plaintiff "must identify the role of each defendant in the alleged fraudulent scheme." *Id.* (quotation omitted).

The amended complaint improperly lumps the two defendants together and does not even meet Rule 8's fair notice requirement on this score. The amended complaint merely identifies each defendant's place of incorporation and principal place of business, and then states that the two are collectively referred to as "Wyndham," without any explanation of how the companies are related to each other or to the alleged misconduct. *See* ECF No. 12 at 1-2. The amended complaint then alleges "Wyndham" engaged in various misrepresentations and other misconduct without identifying which defendant's agents engaged in the activity. That does not give either defendant fair notice of the bases of the Coffees' claims against them, much less meet Rule 9(b)'s heightened pleading standard. I therefore grant the defendants' motion to dismiss for failure to delineate the roles of the two defendants in the alleged misconduct. But because it is

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not clear that amendment would be futile, I grant leave to amend. Sonoma Cnty. Ass'n of Retired Emps. v. Sonoma Cnty., 708 F.3d 1109, 1118 (9th Cir. 2013) ("As a general rule, [d]ismissal without leave to amend is improper unless it is clear . . . that the complaint could not be saved by any amendment." (quotation omitted)).

Other than this defect, however, the amended complaint adequately alleges fraud with particularity. Putting aside for the moment the complications of lumping the two defendants together as "Wyndham" without explanatory allegations, the amended complaint adequately alleges the circumstances constituting fraud. The Coffees allege that in August 2015, they attended a sales presentation at an off-strip resort in Las Vegas conducted by Wyndham sales agents. ECF No. 12 at 4. The Coffees thus identify the who, when, and where of the alleged misrepresentations. They set forth the alleged misrepresentations, including how long the presentation would last, that the timeshare would be worth more in the future, that it could be rented for a profit, that it could be easily resold to third parties, that the maintenance fees would not increase and would not be charged for the years the timeshare was not used to book rooms, 15 and that Wyndham would buy it back and refund them equity. *Id.* The Coffees thus have identified what was misrepresented.

Finally, the amended complaint alleges why these statements were false, including that the one-hour presentation lasted five hours; the timeshare does not increase in value, it cannot be easily resold to third parties, it cannot be rented for a profit, Wyndham refused to buy it back despite the Coffees' request, maintenance fees have increased at least 35%, and Wyndham charged maintenance fees even though the Coffees have not booked a room. *Id.* at 5-6. These allegations are "specific enough to give [the] defendants notice of the particular misconduct which is alleged to constitute the fraud charged so that they can defend against the charge and

1 not just deny that they have done anything wrong." *United Healthcare Ins. Co.*, 848 F.3d at 1180 2 (quotation omitted). The Coffees thus need not amend these allegations further, but I grant them 3 leave to add further factual detail if they choose to do so. 4 II. CONCLUSION I THEREFORE ORDER that the defendants' motion to dismiss (ECF No. 23) is **GRANTED** in part. I FURTHER ORDER that by May 7, 2021, the plaintiffs may file an amended complaint curing the deficiencies outlined in this order if facts exist to do so. DATED this 16th day of April, 2021. ANDREW P. GORDON UNITED STATES DISTRICT JUDGE